**SOFTWARE REQUIREMENT SPECIFICATION**

**DOCUMENT**

**Version:** Version 1.2

**ABSTRACT**

This document is intended to be the SRS for developing **COURSE MANAGEMENT**

|  |  |  |  |
| --- | --- | --- | --- |
| **Project Title** | **Course management** | | |
| **Project Mentor** | **Nguyen Quang Bao** | | |
| **Start Date** | 04/04/2025 | **End Date** |  |

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# Revision History

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Date | Change Iterm | Description | by | Version |
| 16/04/2025 | Draft |  | Bao | 1.0 |
| 18/04/2025 | Update BFD, DFD level\_0, DFD level\_1 |  | Bao | 1.1 |
| 19/04/2025 | Update DFD level\_1, DFD level\_2 | Adjust DFD level\_1 | Bao | 1.2 |
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# Introduction

## Purpose

This documentation describes a course management application including all the necessary information and feature materials in detail for implementation. It helps administrators to track, update, delete and create new courses.

## Intended Audience and Reading Suggestions

|  |  |
| --- | --- |
| Intended Audience | Reading Suggestions |
| Architect analyst and designer | Overall description and user cases to architect and design the system |

## References

|  |  |  |
| --- | --- | --- |
| No. | **References** | **Document Information** |
| 1 | Jeremy Dick. Elizabeth Hull, Ken Jackson | “*Requirements Engineering*” – Academic book |
| 2 | Nguyen Dang Quang Huy - Duy Tan university | Slide: *Requirements Engineering* |
| 3 | Nguyen Dang Quang Huy – Duy Tan university | SRS Template |
| 4 | W3Schools | https://www.w3schools.com/cs/index.php |
| 5 | TITV | *SQL server Database Connection* (Video series) |
| 6 | K Team | *WinForms C# tutorial* (Video series) |

# Project Overview

## Project Description

This project is created to help administrators manage all courses like tracking, updating, deleting and creating new courses.

## Business Problems

The administrator finds it very difficult to manage all the courses in the system, including:

* Lack of real-time course visibility
* Manual management of courses leading to operational bottlenecks

## Business Need

The administrator needs a unified, easy-to-use management system that tracks all course information:

* Ensuring seamless
* Provides a visual overview of the entire course management system

## Project Analyst

## Business Function Diagram

A diagram of course management

AI-generated content may be incorrect.

## System Context Diagram

A list of courses with text

AI-generated content may be incorrect.

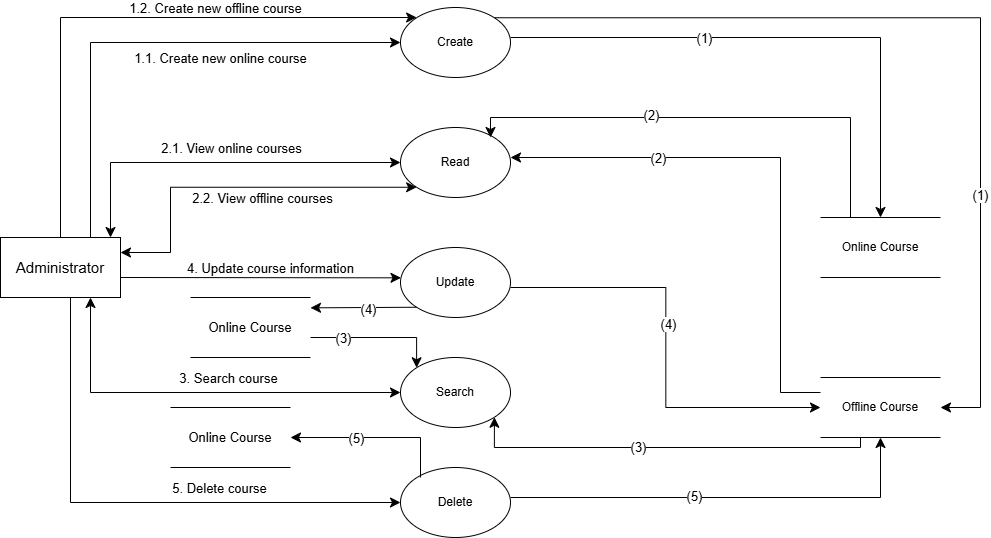
## Data Flow Diagram

* Level 1:

A diagram of course management

AI-generated content may be incorrect.

* Level 2:



## Software Requirement Specification

## High level Fucntional Requirement (FR)

|  |  |  |
| --- | --- | --- |
| FR1.1 | Title | Create new course |
| Stakeholder | Administrator who uses this application to create some new courses |
| Description | The system helps administrators easily create new online or offline course |
| FR1.2 | **Title** | **View course** |
| Stakeholder | Administrator who uses this application to keep track of all courses |
| Description | The system displays all online and offline courses. So, the administrator will have a visual overview of the courses and easily track it |
| FR1.3 | **Title** | **Search course** |
|  | Stakeholder | Administrator who uses this application to search for course information |
|  | Description | The administrator just needs to enter the course ID to search for course information. And the system will display the correct course that the administrator is looking for |
| FR1.4 | **Title** | **Update course information** |
|  | Stakeholder | Administrator who uses this application to adjust some course information and update it |
|  | Description | The administrator just needs to enter the course ID to search for course information. Then, the system will display the correct course. The administrator enters the necessary information to adjust and then presses the update button to update this information into the database |
| FR1.5 | **Title** | **Delete course** |
|  | Stakeholder | Administrator who uses this application to delete course |
|  | Description | The administrator just needs to enter the course ID to search for course information. Then, the system will display the correct course. The administrator presses the delete button to remove that course from the system |

## Stakeholders

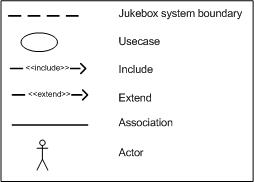
|  |  |
| --- | --- |
| Stakeholder | Description |
| Administrator | People who use course management system to track and manage all courses |

## Use case

## List of use cases

|  |  |  |
| --- | --- | --- |
| Use case ID | Use case name | Functional Req. |
| UC.01 | Create new course | FR1.1 |
| UC.02 | View course | FR1.2 |
| UC.03 | Search course | FR1.3 |
| UC.04 | Update course information | FR1.4 |
| UC.05 | Delete course | FR1.5 |

## <<Course Management>> Use Case Diagram Overview



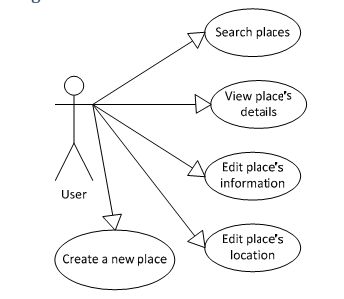
## List of business rule

|  |  |  |
| --- | --- | --- |
| Code | Business rules | Use case |
| BR1 | Rank of a user will be se based on the user’s  contribution point (CP) | UC.02 |
| BR2 | Contribution Point (CP) is calculated as follow:  ‐ Starter point for every user is 10 point  ‐ Create a place: + 20 point  ‐ Your place get deleted: ‐ 25 point | UC.02 |
| BR3 | For user has more than 1000 point (senior user):  ‐ Can edit a place directly  ‐ Can upload place’s image directly  ‐ Can approve suggested edit  ‐ Can approve suggested images  ‐ Set a revision as current | UC. 02 |
| BR4 | For user has less than 1000 point (junior user):  ‐ an revision of a place created by these users  need approvals from senior users or admins to be  displayed | UC.02 |

## Use Case Specification

### *UC 01: Create a New Place*

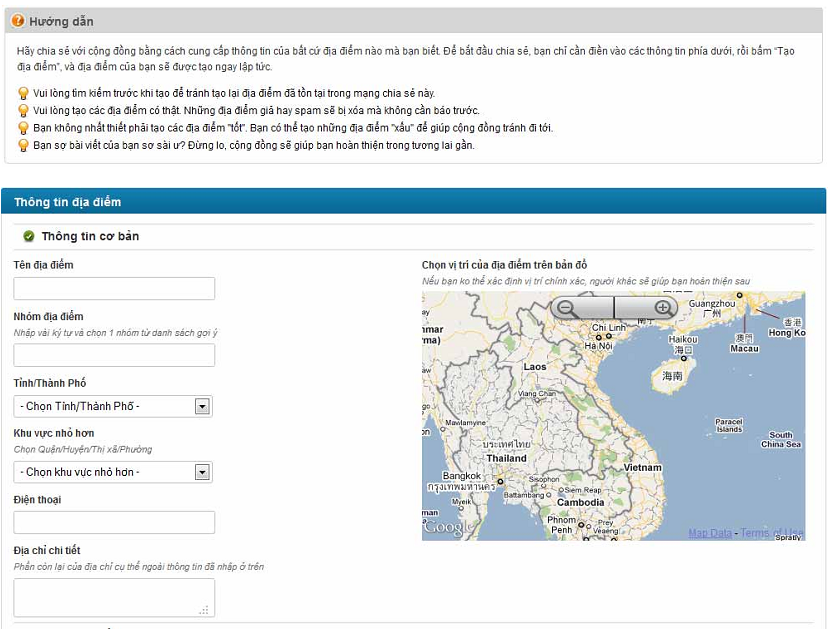
1. Use Case Diagram



1. Use Case Specìication

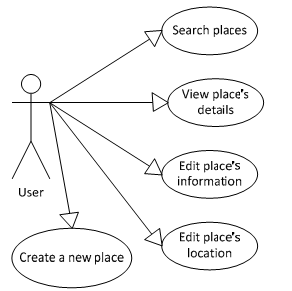
|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Use case ID | **UC1.01** | | | | |
| Use case name | **Create new place** | | | | |
| Create by | Hung Nguyen | | Last updated by | | Hung Nguyen |
| Date created | June 20, 2010 | | Date last updated | | July 01, 2010 |
| Actor | Engineer | | | | |
| Description | This use case allows the user to create a place in this system when the user knows an interesting place and wants to share it to everyone | | | | |
| Trigger | Click to “**T­ạo địa điểm**” in navigator at home page | | | | |
| Pre-condition | User logged into the system successfully. | | | | |
| Post-condition | System redirects user to the place detail page of the just‐created place. | | | | |
| Main Success Scenario: | **Step** | **Actor Action** | | **System Response** | |
| 1 | Click to “**T­ạo địa điểm**” in navigator at home page | | Redirect to Create Place page | |
| 2 | Fills all mandatory data fields | |  | |
| 3 | Click to “**T­ạo địa điểm**” button. | | Redirect to new place’s details page. | |
| Alternative Scenario | **Step** | **Actor Action** | | **System Response** | |
| 1 | Click to “**T­ạo địa điểm**” in navigator at home page | | Redirect to Create Place page | |
| 2 | Fills all mandatory data fields | |  | |
| 3 | Click to “**Bỏ Qua**” button. | | Redirect to new place’s details page. | |
| Exceptions | **Step** | **Actor Action** | | **System Response** | |
| 1 | Click to “**T­ạo địa điểm**” in navigator at home page | | Redirect to Create Place page | |
| 2 | User fills some data fields. Some mandatory data fields are skipped. | |  | |
| 3 | Click to “**T­ạo địa điểm**” button. | | Shows all required messages for all missing mandatory data fields. | |
| Priority | High | | | | |
| Business rule | N/A | | | | |
| Description: | When user have a place to share, they only need click to “T­o địa điểm” menu on the navigator and get redirect to Create Place page to create a new place. In order to create a new place, user need enter place name, category, city/province, district/town/ward and detail address. Place phone number and description are  optional.   * Place name: required; must be less than 200 characters * Category: required; there is a suggest list displayed below as user typing place’s category in the text box. User must choose a category from the list. An unknown or new or invalid category won’t be accepted and a new place won’t be created * City/ province/ district/ town/ ward: user need choose from combo box list * Phone number: this number will be used to contact to place’s owner/manager * Detail Address: this is detail address of new place. It contains all parts left of place address except (city/ province/ district/ town/ ward) * Description: user can write review,comment, introduction, recommendation for new place * Place location: user can zoom in and out on the map and click to a location on the map to define place’s location   When user click to “**Tạo địa điểm**” button, the system will open Place Detail page of newly created place. By click to “B­ qua” button, the user will go back to previous page. | | | | |

1. Prototype



### *UC 02: Edit a Place’s Information*

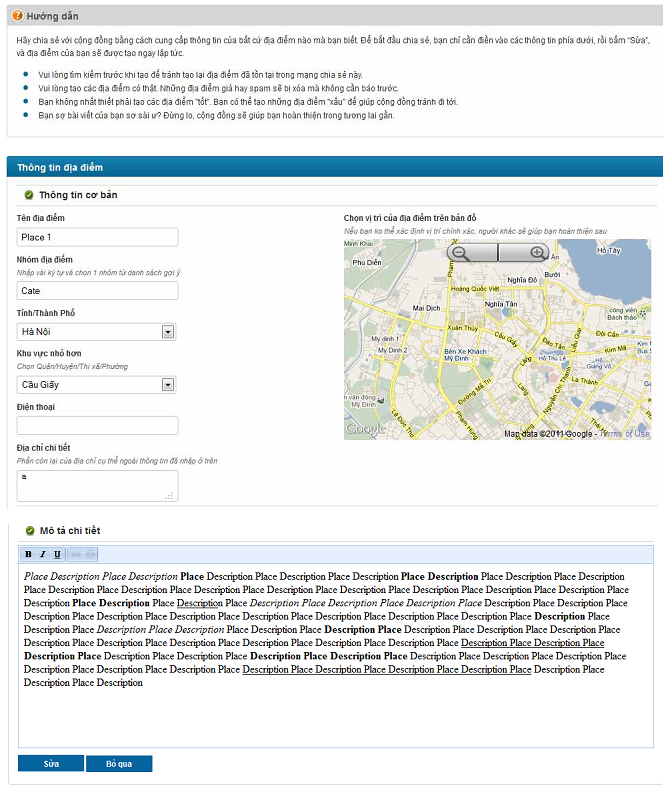
1. Use Case Diagram



1. Use Case Specìication

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Use case ID | **UC.02** | | | | |
| Use case name | **Edit a Place’s Information** | | | | |
| Create by | Hung Nguyen | | Last updated by | | Hung Nguyen |
| Date created | June 20, 2010 | | Date last updated | | July 01, 2010 |
| Actor | Senior User (has more than 1000 Contribution Point) and administrator (View Business Rule for more detail) | | | | |
| Description | When some information of a place like telephone, title, address… is changed, the user with highest rank type or the admin can make it up‐to‐date by click to “**Chỉnh Sửa Thông Tin**” hyperlink in the place’s details page. | | | | |
| Goal | This use case allows the actor edit information of a place. | | | | |
| Trigger | Click to “**Chỉnh Sửa Thông Tin**” hyperlink in the place’s details page | | | | |
| Pre-condition | Logged into the system successfully and open a place’s detail page.. | | | | |
| Post-condition | Redirected back to Place Detail page | | | | |
| Main Success Scenario: | **Step** | **Actor Action** | | **System Response** | |
| 1 | User click to “**Chỉnh sửa thông tin**” hyperlink | | System displays the page to edit place | |
| 2 | User edit some data fields | |  | |
| 3 | User click to “**Sửa**” button | | System will redirect to the place’s details page with t e up‐to‐date data | |
| Alternative Scenario | **Step** | **Actor Action** | | **System Response** | |
| 1 | User click to “**Chỉnh sửa thông tin**” hyperlink | | System displays the page to edit place | |
| 2 | User edit some data fields | |  | |
| 3 | User Click to “**Bỏ Qua**” button. | | System will redirect to the place’s details page and the data still is as before. | |
| Exceptions | **Step** | **Actor Action** | | **System Response** | |
| 1 | User click to “**Chỉnh sửa thông tin**” hyperlink | | System displays the page to edit place | |
| 2 | User delete or leave blank some mandatory data fields | |  | |
| 3 | User Click to “**Bỏ Qua**” button. | | System validates data in this page and shows all required messages for all missing mandatory data fie ds. | |
| Priority | High | | | | |
| Business rule | BR1, BR2, BR3 | | | | |
| Description: | Edit place is one of main focuses on the website. Sharing a place isn’t just simply by post a new place on the system. It is also about sharing information between users. And the most useful method to sharing is every user make all places in the system more detail, more precisely, increase its reliability, up‐to‐date… everything can be carry through editing places. But because editing can be contribution but also can be destruction, we can’t let every user has access to this function. So only user who has more than 1000 point can edit places.  When user has more than 1000 point, It means that user has taken quite a time using our website and he/she is trustable. The chance that user will take some destructive actions is rare.  For users with less than 1000 point, they still can go to Edit place page and edit information. But the changes they made will be taken as suggestions. These suggestions need approvals from verified users (>= 1000 point) or admin team.  To edit a place, user need go to its detail page first. After that, click to “Ch­nh s­a thông tin” hyperlink will redirect you to Edit Place page. At Edit place page, click to “S­a” button to save all changes or click to “B­ qua” button to go back to Detail page. All validations still take effect as creating a new place. | | | | |

1. Prototype



## Software Quality Attributes

## Usability

**GUI**

- All the text, image text and help documents should be in Vietnamese.

- The interface should be elegant, simple and out‐standing.

- All images must also provide alt attribute.

**Usability for end‐users**

- Searching tool should be easy to use.

- The website must provide a help page to support novice users.

- Users can use main functionality of the system without logging in to the system.

- The system should remember information (but not confidential) that users have to

provide regularly. For example: name, address…

**Usability for admin and staff**

- Website admin and shop’s staff should need no more than one day of training to be

productive with the system.

- Detailed help must be available for the admin and staff, both in web pages and separate

documentations.

**Installation**

- The system must be easy to deploy. Customer can deploy successfully and learn to

configure, maintain the system within one day of training.

- The documentation for installation must be included. It describes detailed steps for

installing or deploying the system. The customer can follow the steps without direct help from

the developing team.

## Reliability

- Initial data must be collected carefully and correctly

- The database must be backed up regularly and can be recovered if necessary

- Have a good spam filter

- Rating system must be reliable

- Not conflict with other software

- Rate of fault occurrence (ROFO): a number of 0.005 is acceptable. It means that it is

acceptable to have 5 failures happen in each 1000 operational time units (e.g. 5 failures per

1000 hours of operation).

- Mean Time Between Failures (MTBF): 1 month

- Mean Time To Repair (MTTR): immediately when admin finds out problem or website is attacked by someone. Average 1 day.

- Accuracy: precision of floating number should be rounded to 0.01. All currency units must be displayed (e.g. $, VND…)

- Maximum Bugs or Defect Rate: 5 bugs / KLOC.

- Bugs or Defect Rate

o Minor bugs: bugs related to GUI

o Significant bugs: bugs related to minor business logic

o Critical bugs: function can’t execute correctly, completely loss of data,

disconnect to the server

## Security

- Privacy: the system should provide protection method for protecting user information from

outside or from other users. All the information of users must not be available for anyone or

software that is not part of the system. User password is also invisible for the system

administrator.

- The system must provide methods to prevent common security attacks. E.g. SQL injection,

Ddos,…

- Transformation of confidential information must be encrypted.

- The system must provide secure methods for users to recovery their password, including

the interference of system’s admin.

- Secure information of customers should not be stored on customer’s machine.

- Utilize certain cryptographic techniques for database

- Provide options for users to choose whether to share private information

- Restrict communications between some areas of the program

- Check data integrity for critical variables

- Must use secure connection (SSL) for transferring sensitive data

## Maintainability

**Coding standards and naming conventions**

- Output of the project must include coding standards and naming conventions

documentations. Implementation code must be easy to maintain.

- All code must be clearly commented, including class, method documentations.

- If some components are reused, the documentations of those components must also be

included.

**Design**

- The design of the system must be loosely coupled that chances on some module will not

affect others.

**Logging**

- All the errors should be logged, supporting for bug fixing and maintenance.

- All strange or sensitive situations should also be logged.

**Email**

- The system must provide an email address to receive customer feedback or send emails.

## Portability

Website can be used by any people with a browser and an Internet connection..

## Performance

**Load time**

- Every page should be completely displayed within: average 1.5 second and maximum 5

seconds.

- Searching should return and display the result within 2 seconds.

- Comments and rating and the like should affect immediately, without reloading the web

page.

- Frequently accessed data must be cached

- Reference data must be cached

**Mailing system**

- Mail server should send emails within 1 minute after associated events happen.

**Capacity**

- The system should serve correctly and reasonably with at least 1000 online users at a

moment.

- The system can store at least 100000 places and 10000 users without affecting the loading

speed.

- If the system is busy, it has to inform users about that.

**Compatibility**

- The system should provide elegant responses for nowadays common screen resolutions:

1024\*768, 1280\*800.

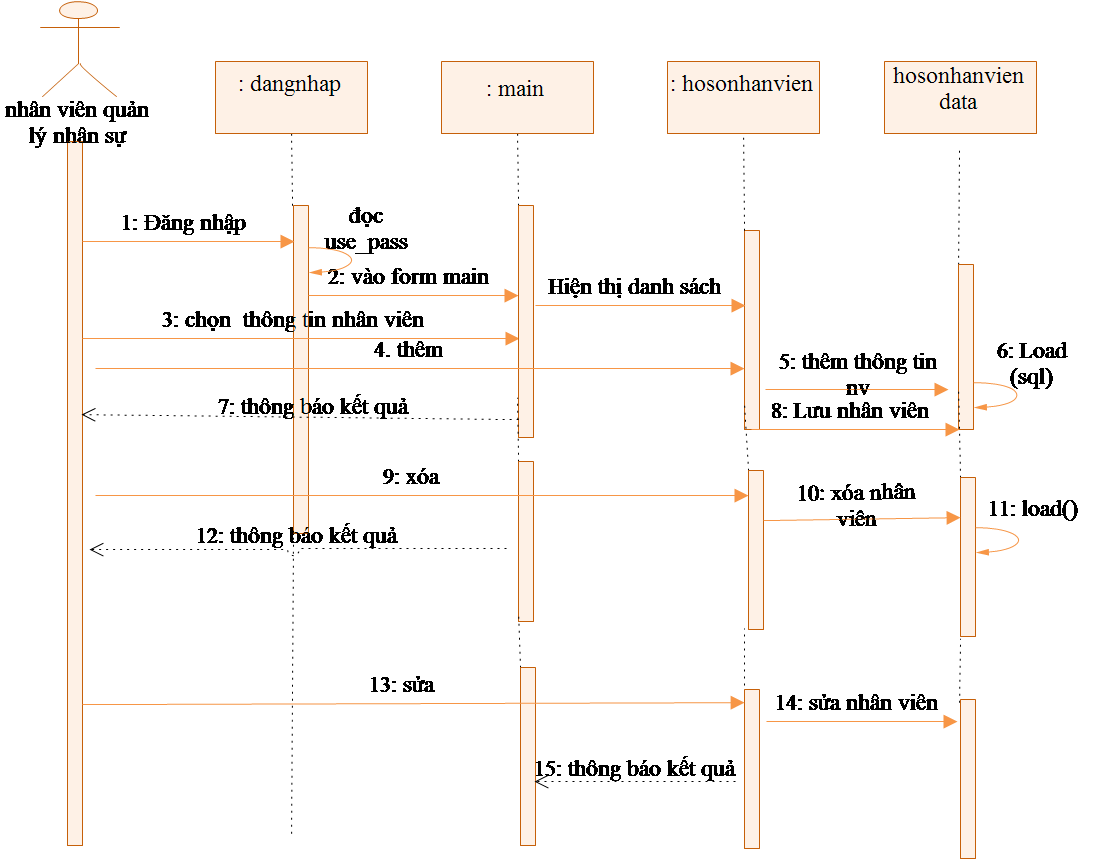
- The output must be compatible with all common browsers: Mozilla Firefox, Internet

Explorer, Google Chrome, Apple Safari, and Opera.

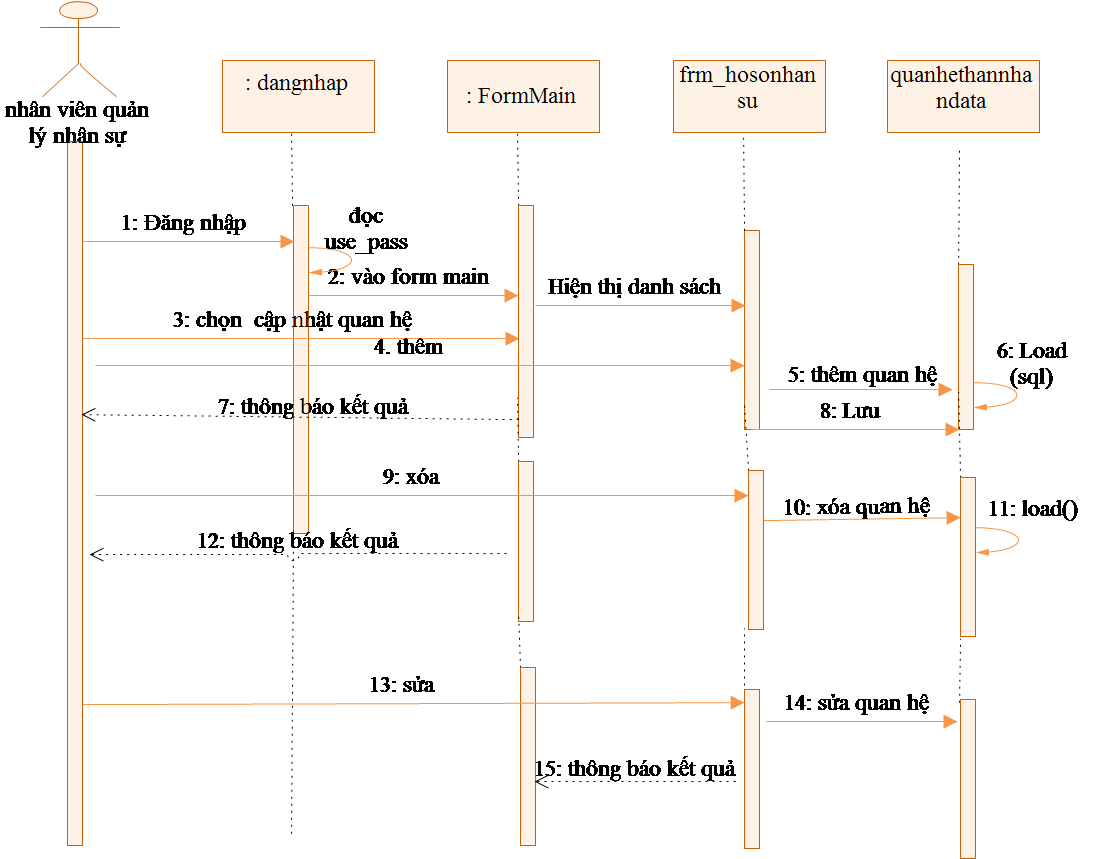
## Software Design Description

## Sequence Diagrams

## Cập nhật thông tin nhân viên

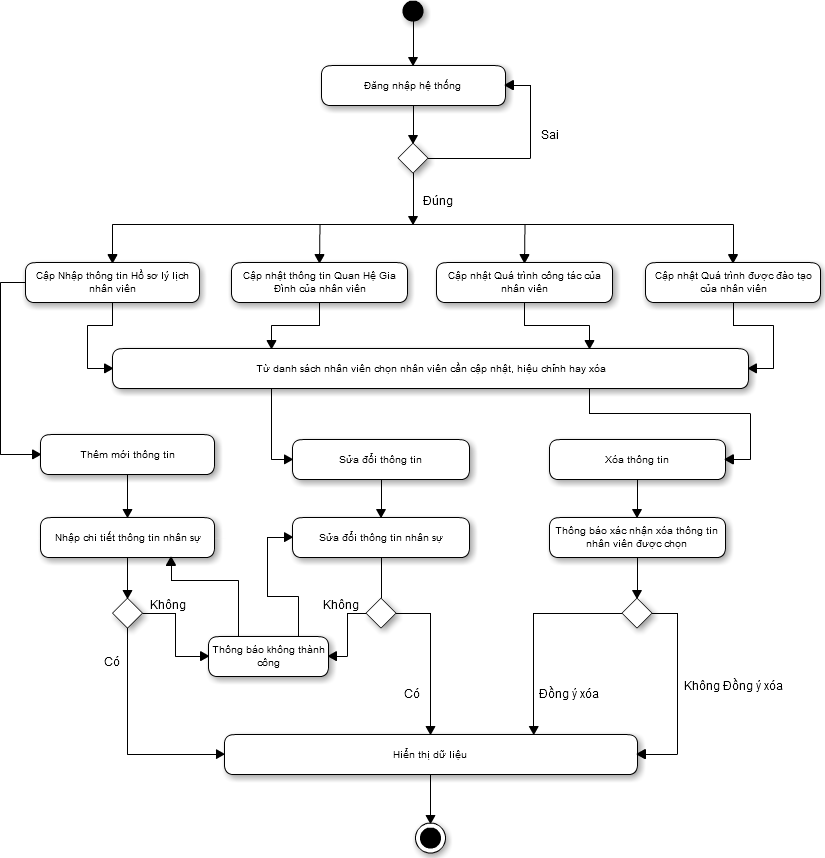


## Quan hệ Gia đình



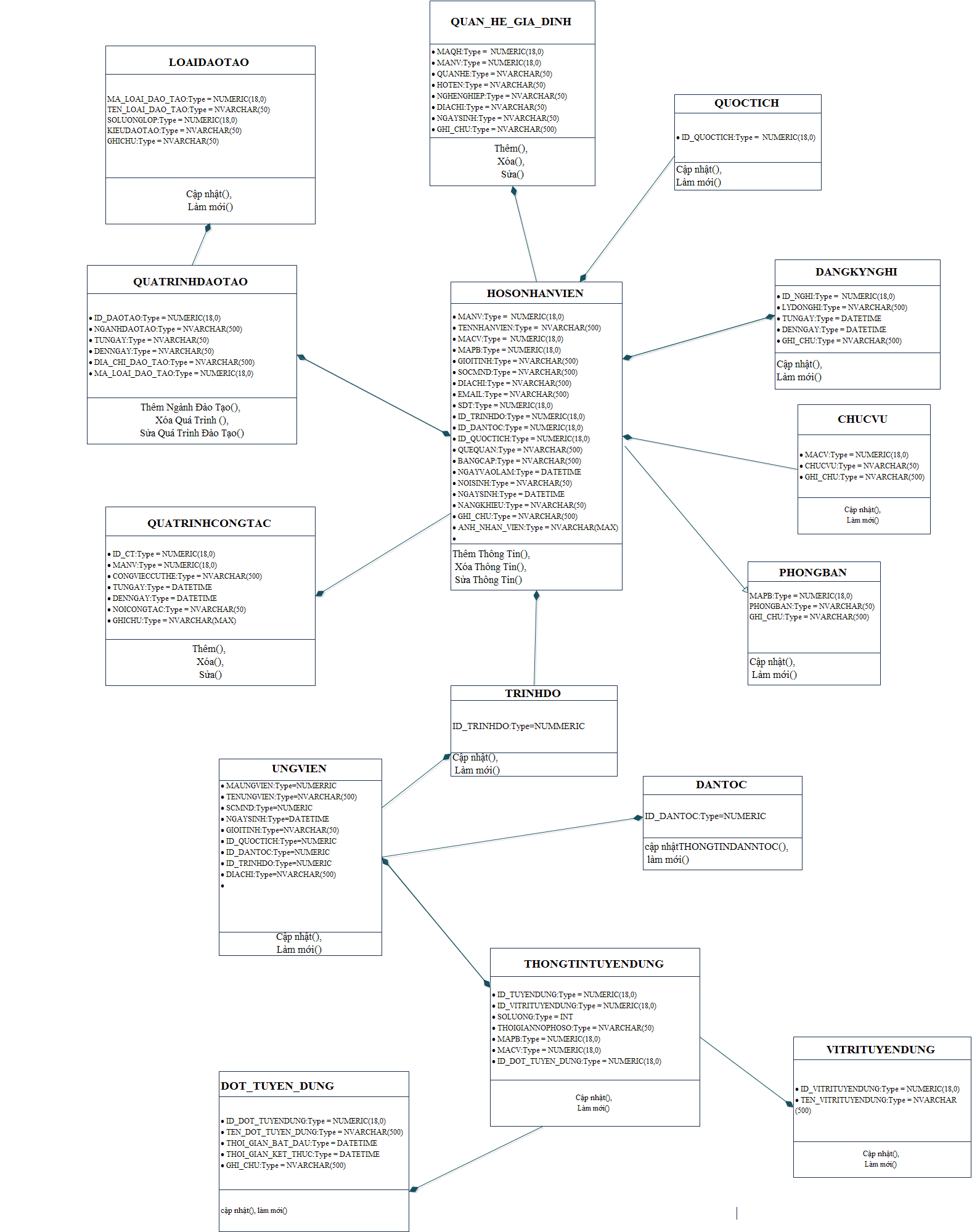
## Activity Diagrams

## Cập nhật thông tin nhân viên



## State Diagram

## Class Diagram



## Allocation Diagram

# Appendix A: Glossary

|  |  |
| --- | --- |
| BC | Business Constraint |
| TC | Technical Constraint |
| FR | Functional Requirement |
| QA | Quality Attribute |
| UC | Use case |
| BR | Business rule |